



KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 5457-7166 to 69
Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

Control No.:

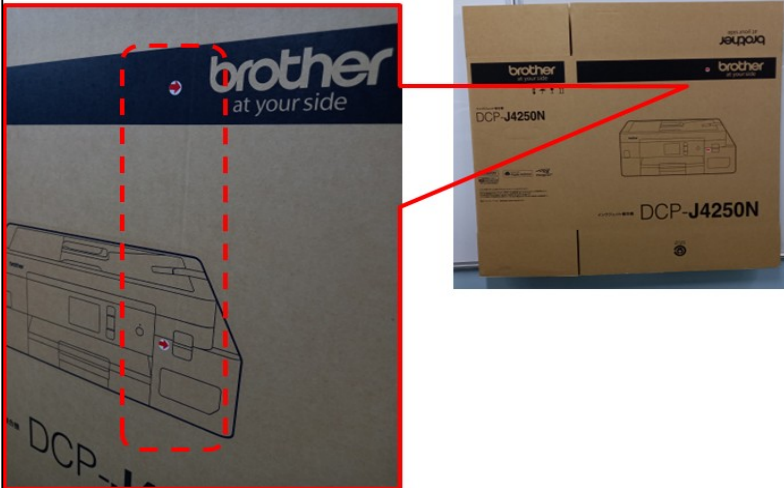
Date Issued

0120

251025

| | | | |
|------------------|--------------------------------------|-------------------|----------------|
| Customer | BROTHER INDUSTRIES PHILIPPINES, INC. | Attention To | REXEL ALMARIO |
| Item Code | D037LJ001 | Department | PRODUCTION |
| Item Description | CARTON DCP-J4250N JPN | Date of Detection | 251022 |
| Job Order Number | JO25-M-03105-46 | Section Detected | QA SCREENING 2 |

ILLUSTRATION OF THE PROBLEM



| | | |
|--------------------|------------------|----------|
| Lot Quantity (pcs) | Reject Qty (pcs) | Reject % |
| 1000 | 19 | 1.90 |
| Nature of Defect: | | |
| SCORING | | |
| Requirement: | | |
| NO SCORING | | |
| Actual | | |
| WITH SCORING | | |

| NO. OF OCCURENCE | DISPOSITION | AREA OF OCCURENCE / ORIGIN | CONTENT |
|--|--|--|--|
| <input checked="" type="checkbox"/> First <input type="checkbox"/> Recurrence No.: <u>1</u> Date.: <u>251022</u> | <input type="checkbox"/> Hold <input type="checkbox"/> Special Acceptance <input type="checkbox"/> For Rework <input checked="" type="checkbox"/> Reject / Disposal | <input type="checkbox"/> Slotter <input type="checkbox"/> EQOS <input checked="" type="checkbox"/> Diecut <input type="checkbox"/> Detaching <input type="checkbox"/> Gluing <input type="checkbox"/> Vertical <input type="checkbox"/> Others | <input type="checkbox"/> Material <input type="checkbox"/> Dimension <input type="checkbox"/> Appearance <input checked="" type="checkbox"/> Process / Method |
| Issued by | Checked by | Approved by | Received by (Receiving Section) |
| MA. ERIKA MAE ASIS 251025 | CHARLENE JAN MARIE FLORES 251027 | MICHAEL CASILLANO 251030 | GERALD DE GUZMAN 251103 |

I. INVESTIGATION / ANALYSIS

DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)

System / Training

Design / Toolings

Process / Material

WHY 1 : Scoring occurred during stacking/palletizing of item.

WHY 2 : Glue tab leaves pressure marks on the surface of the item.

WHY 3 : r n Glue tab pressed against the product.



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INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)

System / Training

Design / Toolings

Process / Material

WHY 1 : na

FINAL CONCLUSION

CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)

WHO / WHEN

IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)

A. Sorting Result

| | Location | Total Stock | NG | Total Good |
|-----|----------|-------------|----|------------|
| RM | na | 0 | 0 | 0 |
| WIP | na | 0 | 0 | 0 |
| FG | na | 0 | 0 | 0 |

C. Reworking

| | |
|-------------------|----|
| Rework Quantity | NA |
| Total Good | NA |
| Rework PPM (Good) | NA |

B. Orientation

| | | | |
|-----------|------------|------|-------|
| Date | 2025-11-22 | Time | 15:19 |
| Title | na | | |
| Attendees | na | | |

Prepared By:

Approved By:

GERALD DE GUZMAN | 251122

N/A

Department Head



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II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

| | |
|----------------------|----------------|
| Date Conducted: | PIC: |
| Identified Rootcause | Recommendation |

III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)

| | Checked By: | Date | Implemented? | Running | JO Number | Date | NG Qty | Lot Qty |
|----------------------------|-------------|------|----------------|---------|-----------|------|--------|---------|
| 1st Verification of Action | | | [] Yes [] No | 1st | | | | |
| 2nd Verification of Action | | | [] Yes [] No | 2nd | | | | |
| 3rd Verification of Action | | | [] Yes [] No | 3rd | | | | |
| Effectiveness of Action | | | [] Yes [] No | 4th | | | | |
| Remarks: | | | | 5th | | | | |

IV. CLOSURE

| Status | Remarks |
|------------|---------|
| Still Open | |

| Approved by: | | Process Owner Acknowledgment: (Receiving Section) | |
|--------------|----------------|---|-----------------|
| N/A | N/A | N/A | N/A |
| QA Head | Top Management | Line Leader | Department Head |
| Date: - | Date: - | Date: - | Date: - |