

**KANE PACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISI II, Brgy. La Mesa, Calamba City, Laguna  
 Telephone No. (049) 5457-7166 to 69  
 Fax No. (049) 545-6302

**INVESTIGATION REPORT FORM (IRF)**

Control No.:	Date Issued
0098	250709

Customer	BROTHER INDUSTRIES PHILIPPINES, INC.	Attention To	REXEL ALMARIO
Item Code	D037LJ001	Department	PRODUCTION
Item Description	CARTON DCP-J4250N JPN	Date of Detection	250707
Job Order Number	JO-25-IPD-00814-2	Section Detected	QA SCREENING 3

**ILLUSTRATION OF THE PROBLEM****ACTUAL:** Poor print**REQUIREMENT:** Acceptable up to level 2 poor print only.

Lot Quantity (pcs)	Reject Qty (pcs)	Reject %
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1500	38	2.53
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Nature of Defect:

POOR PRINT

Requirement:

Acceptable up to level 2 poor print only.

Actual

Poor print on class A surface.

NO. OF OCCURENCE	DISPOSITION	AREA OF OCCURENCE / ORIGIN	CONTENT
<input checked="" type="checkbox"/> First	<input type="checkbox"/> Hold	<input type="checkbox"/> Slotter	<input type="checkbox"/> Material
<input type="checkbox"/> Recurrence No.: <u>1</u>	<input type="checkbox"/> Special Acceptance	<input checked="" type="checkbox"/> EQOS	<input type="checkbox"/> Dimension
Date.: <u>250707</u>	<input type="checkbox"/> For Rework	<input type="checkbox"/> Diecut	<input type="checkbox"/> Appearance
	<input checked="" type="checkbox"/> Reject / Disposal	<input type="checkbox"/> Detaching	<input checked="" type="checkbox"/> Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
LESTER JOHN DIOSO   250709	CHARLENE JAN MARIE FLORES   250710	MICHAEL CASILLANO   250710	GERALD DE GUZMAN   250716

**I. INVESTIGATION / ANALYSIS****DIRECT CAUSE:** (Analyze the reason of occurrence, why it happened?)**System / Training****Design / Toolings****Process / Material**

WHY 1 : Presence of dent on the materials due to handling on supplier side.

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**INVESTIGATION REPORT FORM (IRF)****INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)****System / Training****Design / Toolings****Process / Material**

WHY 1: na

**FINAL CONCLUSION****CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)****WHO / WHEN****Process / Material**

WHY 1: na

na // 2025-09-08

**IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)**

A. Sorting Result					C. Reworking	
	Location	Total Stock	NG	Total Good	Rework Quantity	na
RM	na	0	0	0	Total Good	na
WIP	na	0	0	0		
FG	na	0	0	0	Rework PPM (Good)	na

  

B. Orientation			
Date	2025-09-08	Time	14:11
Title	na		
Attendees	NA		
Prepared By:			Approved By:
GERALD DE GUZMAN   250908			REXEL ALMARIO   251017
			Department Head

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**INVESTIGATION REPORT FORM (IRF)****II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)**

Date Conducted:	PIC:
Identified Rootcause	Recommendation

**III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)**

	Checked By:	Date	Implemented?	Running	JO Number	Date	NG Qty	Lot Qty
1st Verification of Action			<input type="checkbox"/> Yes <input type="checkbox"/> No	1st				
2nd Verification of Action			<input type="checkbox"/> Yes <input type="checkbox"/> No	2nd				
3rd Verification of Action			<input type="checkbox"/> Yes <input type="checkbox"/> No	3rd				
Effectiveness of Action			<input type="checkbox"/> Yes <input type="checkbox"/> No	4th				
Remarks:				5th				

**IV. CLOSURE**

Status	Remarks			
Still Open	Sir Mike approved the cancellation of this IRF (250908). Upon checking the reject items, the poor print was caused by dent issue from raw materials.			
Approved by:		Process Owner Acknowledgment: (Receiving Section)		
MICHAEL CASILLANO   251021 08:42 QA Head	N/A Top Management	N/A Line Leader	N/A Department Head	
Date: 25252525-10-21	Date: -	Date: -	Date: -	