|                    |  | E PHILIPPINE INC.                  | INVESTIGATION REPORT FORM (IRF) |                    |  |          |  |  |  |  |
|--------------------|--|------------------------------------|---------------------------------|--------------------|--|----------|--|--|--|--|
| No. 5 F            | Ring Road LISP II, Bro                   |                                    |                                 |                    |  |          |  |  |  |  |
|                    | one No. (049) 5457-7<br>. (049) 545-6302 | Control I                          |                                 | Date Issued 241018 |  |          |  |  |  |  |
| Customer           | SHIMADZII PHII                           | IPPINES MFG. INC.                  | +                               |                    | ΙΔ                                     | 241010   |  |  |  |  |
| Item Code          | 321-60182                                | 11 11 11 12 3 P.H. G. 11 10 .      | Attention To WEENA APALLA       |                    |  |          |  |  |  |  |
|                    |  |                                    | Department PRODUCTION           |                    |  |          |  |  |  |  |
| Item Description   | OUTER BOX, BW                            |                                    | Date of Detection 241015        |                    |  |          |  |  |  |  |
| Job Order Number   | JO24-R-00348-7                           | 3                                  | Section Detected QA SCREENING   |                    |  |          |  |  |  |  |
|                    | LLUSTRATION O                            | OF THE PROBLEM                     |                                 |                    |  |          |  |  |  |  |
|                    | 4  | Lot Quantity (pcs) Reject          |                                 | Qty (pcs)          | Reject %                               |          |  |  |  |  |
|                    | -0                                       | 20                                 | 2                               | 20 100.00          |  |          |  |  |  |  |
|                    |  | Nature of Defect:                  |                                 |                    |  |          |  |  |  |  |
|                    | •  | DENT                               |                                 |                    |  |          |  |  |  |  |
|                    |  | Requirement:                       |                                 |                    |  |          |  |  |  |  |
|                    |  | NO DENT MARK                       |                                 |                    |  |          |  |  |  |  |
| CHESSEC            |  |                                    | Actual                          |                    |  |          |  |  |  |  |
|                    |  | -                                  | WITH DENT MARK                  |                    |  |          |  |  |  |  |
| NO. OF OC          | CURENCE                                  | DISPOSITION                        | AREA OF OCC                     | CURENCE / OR       | IGIN                                   | CONTENT  |  |  |  |  |
| First              |  | Hold                               | Slotter                         | Gluing             |  | Material |  |  |  |  |
| Recurrence No.: 1  |  | Special Acceptance For Rework      | EQOS                            | Vertical           | A                                      |          |  |  |  |  |
| 241215             |  | Reject / Disposal                  | Diecut  Detaching               | Others TABLE S     | Appearance  STITCHING Process / Method |          |  |  |  |  |
| _                  |  | Checked by                         | Approved by                     |                    | Received by (Receiving Section)        |          |  |  |  |  |
| ERIKA ASIS         |  | CHARLENE JAN MARIE FLORES   241025 | N/A                             |                    | N/A                                    |          |  |  |  |  |
| 21.110171010       | 12.2020                                  | I. INVESTIGATION                   |                                 |                    |  | ,.       |  |  |  |  |
| DIRECT CAUSE: (A   | nalyze the reaso                         | n of occurence, why it happened?)  | ANALISIS                        |                    |  |          |  |  |  |  |
| System / Training  |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |
| Design / Toolings  |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |
| Process / Material |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |
|                    |  |                                    |                                 |                    |  |          |  |  |  |  |



## **INVESTIGATION REPORT FORM (IRF)**

| INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)                    |  |          |             |    |              |                 |      |  |  |  |  |
|---|--|----------|-------------|----|--------------|-----------------|------|--|--|--|--|
| Syster  | m / Trai   | ning     |             |    |              |                 |      |  |  |  |  |
| Dosina  | . / Tool   | inas     |             |    |              |                 |      |  |  |  |  |
| Design  | ı / Tool   | ings     |             |    |              |                 |      |  |  |  |  |
| Process / Material  |  |          |             |    |              |                 |      |  |  |  |  |
|   |  |          |             |    | FINAL CO     | NCLUSION        |      |  |  |  |  |
| CORRE   | CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)  WHO / WHEN |          |             |    |              |                 |      |  |  |  |  |
| IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found) |  |          |             |    |              |                 |      |  |  |  |  |
| A. Sort   | ing Resu   | ult      |             |    |              | C. Reworking    |      |  |  |  |  |
|   |  | Location | Total Stock | NG | Total Good   | Rework Quantity |      |  |  |  |  |
| RM  |  |          |             |    |              | Total Good      |      |  |  |  |  |
| WIP   |  |          |             |    |              |                 |      |  |  |  |  |
| FG  |  |          |             |    |              | Rework PPM (Go  | ood) |  |  |  |  |
| B. Orie   | ntation  |          |             |    |              |                 | •    |  |  |  |  |
| Date  |  | Time     |             |    |              |                 |      |  |  |  |  |
| Title   |  |          |             |    |              |                 |      |  |  |  |  |
| Attend  | ees  |          |             |    |              |                 |      |  |  |  |  |
| Prepared By:  |  |          |             |    | Approved By: |                 |      |  |  |  |  |
| N/A   |  |          |             |    |              | N/A             |      |  |  |  |  |
|   |  |          |             |    |              | Department Head |      |  |  |  |  |



## **INVESTIGATION REPORT FORM (IRF)**

| II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)       |                    |   |                |                |       |      |                 |        |         |  |  |  |
|--|--------------------|---|----------------|----------------|-------|------|-----------------|--------|---------|--|--|--|
| Date Conducted:  | PIC:               | PIC:  |                |                |       |      |                 |        |         |  |  |  |
| Ide  | entified Rootcause |   |                | Recommendation |       |      |                 |        |         |  |  |  |
|  |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  |                    |   |                |                |       |      |                 |        |         |  |  |  |
| III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge) |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  | Checked By:        | Date  | Implemented?   | Running        | JO Nu | mber | Date            | NG Qty | Lot Qty |  |  |  |
| 1st Verification of Action   |                    |   | [ ] Yes [ ] No | 1st            |       |      |                 |        |         |  |  |  |
| 2nd Verification of Action   |                    |   | [ ] Yes [ ] No | 2nd            |       |      |                 |        |         |  |  |  |
| 3rd Verification of Action   | tion of Action     |   | [ ] Yes [ ] No | 3rd            |       |      |                 |        |         |  |  |  |
| Effectiveness of Action  |                    |   | [ ] Yes [ ] No | 4th            |       |      |                 |        |         |  |  |  |
| Remarks:   |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  |                    |   |                | 5th            |       |      |                 |        |         |  |  |  |
| IV. CLOSURE  |                    |   |                |                |       |      |                 |        |         |  |  |  |
| Status   |                    | marks   |                |                |       |      |                 |        |         |  |  |  |
| Status   |                    |   | Ne             | Remarks        |       |      |                 |        |         |  |  |  |
| Still Open   |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  |                    |   |                |                |       |      |                 |        |         |  |  |  |
| Approved by: Process Owner Acknowledgment: (Receiving Section)         |                    |   |                |                |       |      |                 |        |         |  |  |  |
|  | Proces             | Process Owner Acknowledgment: (Receiving Section) |                |                |       |      |                 |        |         |  |  |  |
| N/A  |                    | N/A   |                | N/A            |       |      | N/A             |        |         |  |  |  |
| QA Head  | Тор М              | anagement   | Line           | Line Leader    |       |      | Department Head |        |         |  |  |  |
| Date: -  | Date: -            |   | Date: -        | Date: -        |       |      | Date: -         |        |         |  |  |  |